

# The New Media Landscape

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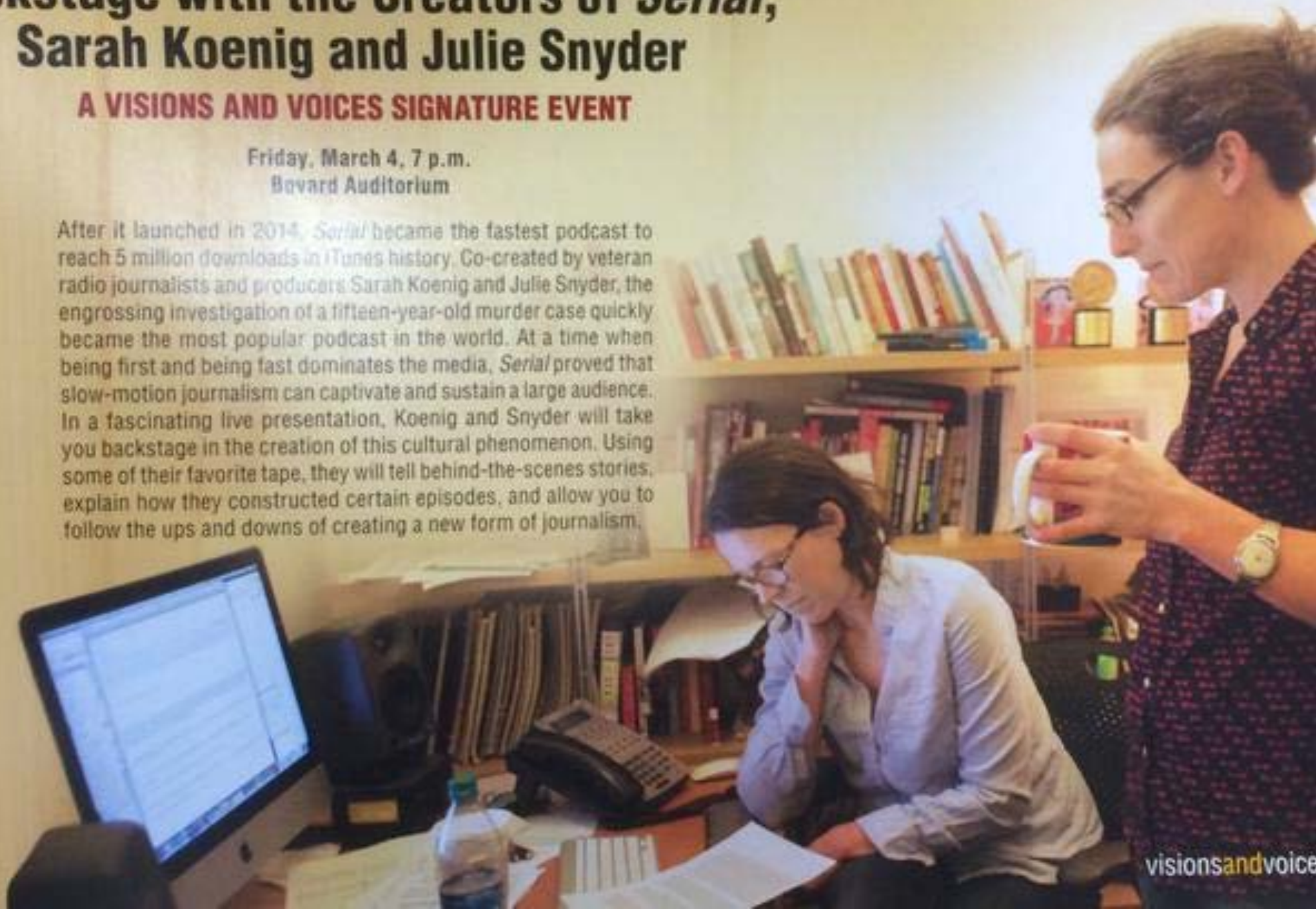
Office: 121c

# Binge-Worthy Journalism: Backstage with the Creators of *Serial*, Sarah Koenig and Julie Snyder

**A VISIONS AND VOICES SIGNATURE EVENT**

Friday, March 4, 7 p.m.  
Bevard Auditorium

After it launched in 2014, *Serial* became the fastest podcast to reach 5 million downloads in iTunes history. Co-created by veteran radio journalists and producers Sarah Koenig and Julie Snyder, the engrossing investigation of a fifteen-year-old murder case quickly became the most popular podcast in the world. At a time when being first and being fast dominates the media, *Serial* proved that slow-motion journalism can captivate and sustain a large audience. In a fascinating live presentation, Koenig and Snyder will take you backstage in the creation of this cultural phenomenon. Using some of their favorite tape, they will tell behind-the-scenes stories, explain how they constructed certain episodes, and allow you to follow the ups and downs of creating a new form of journalism.



# What it was...



*The New York Times*



*Los Angeles Times*

*Seattle Post-Intelligencer*

*The Washington Post*



# What it was...



*The New York Times*



*Los Angeles Times*

*Seattle Post-Intelligencer*

*The Washington Post*

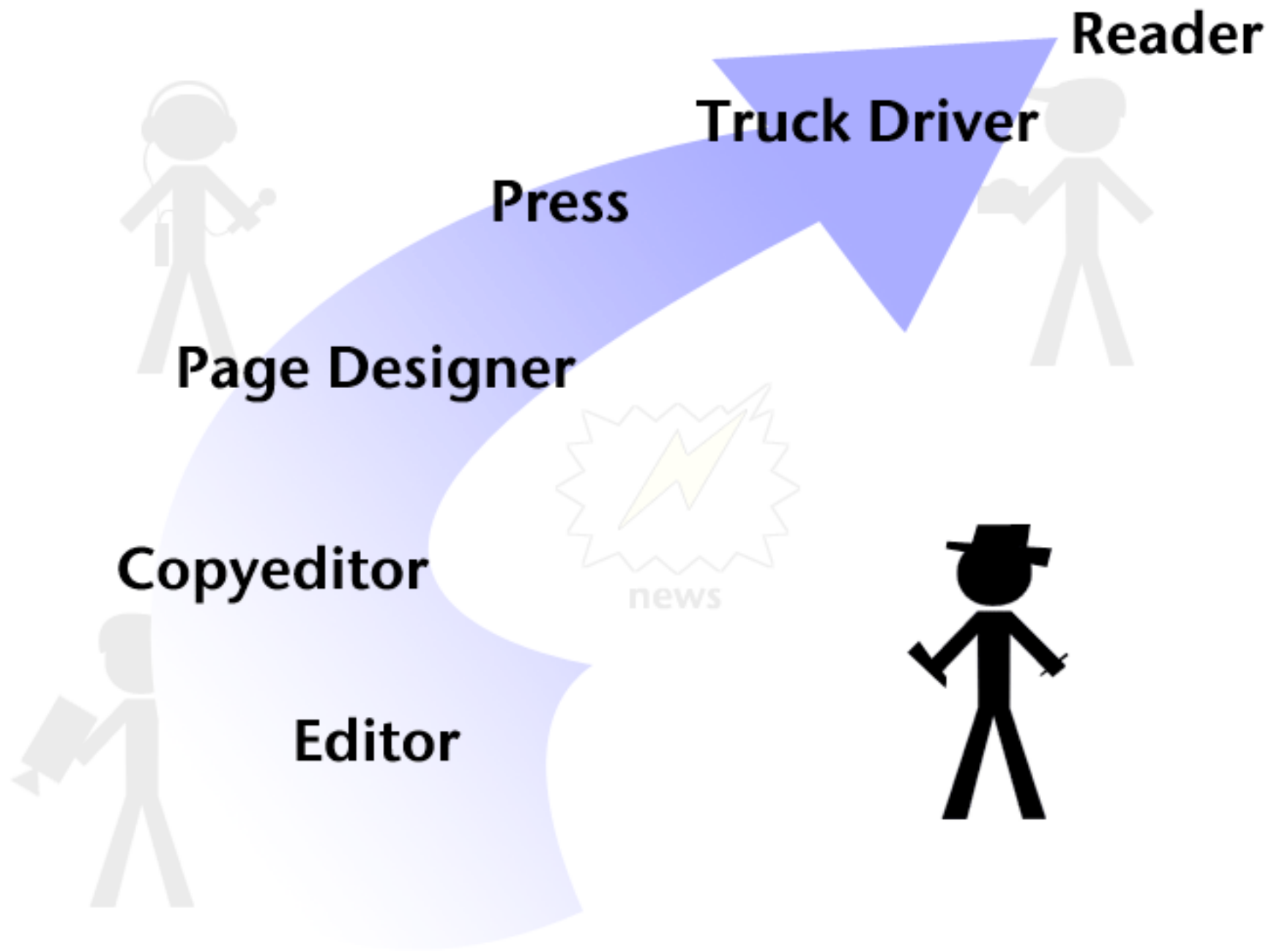


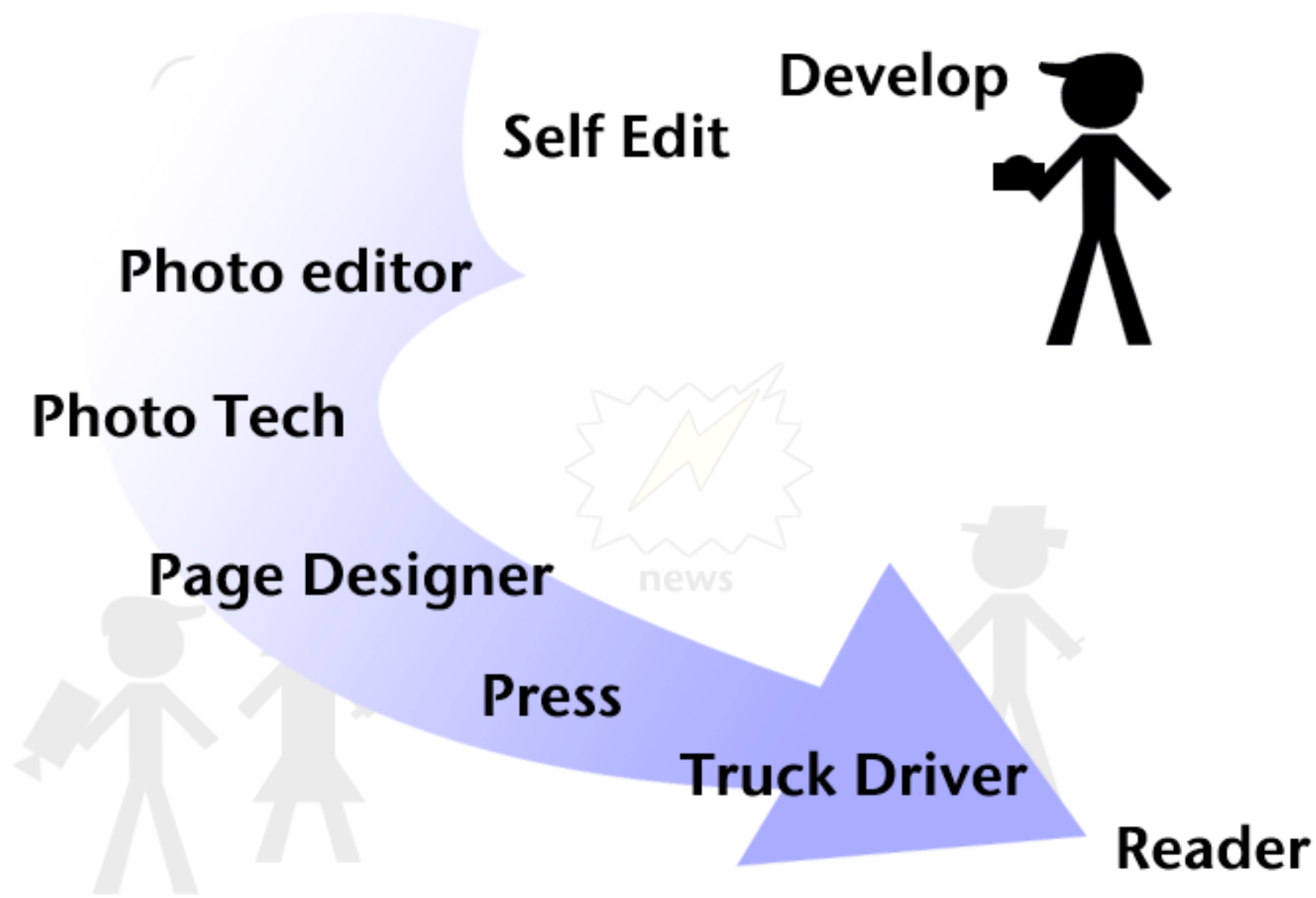
# What it was...

- They owned the “machine” to produce the news
  - > Printing press, TV camera, microphones, credentials/access
- They controlled the distribution of the news
  - > Delivery trucks, TV satellite, radio airwaves, scheduled shows
- They decided what was “important” and when you got it
  - > Newsroom editors, what makes A1, “more at 11”
- They told you what you needed to know, for you
  - > Controlled formats including inverted pyramids, writing to space, etc.
- They paid for the staff to report the news
  - > Actually, pretty well
- Each staffer had one role in the “machine”
  - > Reporter, Editor, Photographer, Designer, Publisher

# What it was...











**Listener**

**Transmit**

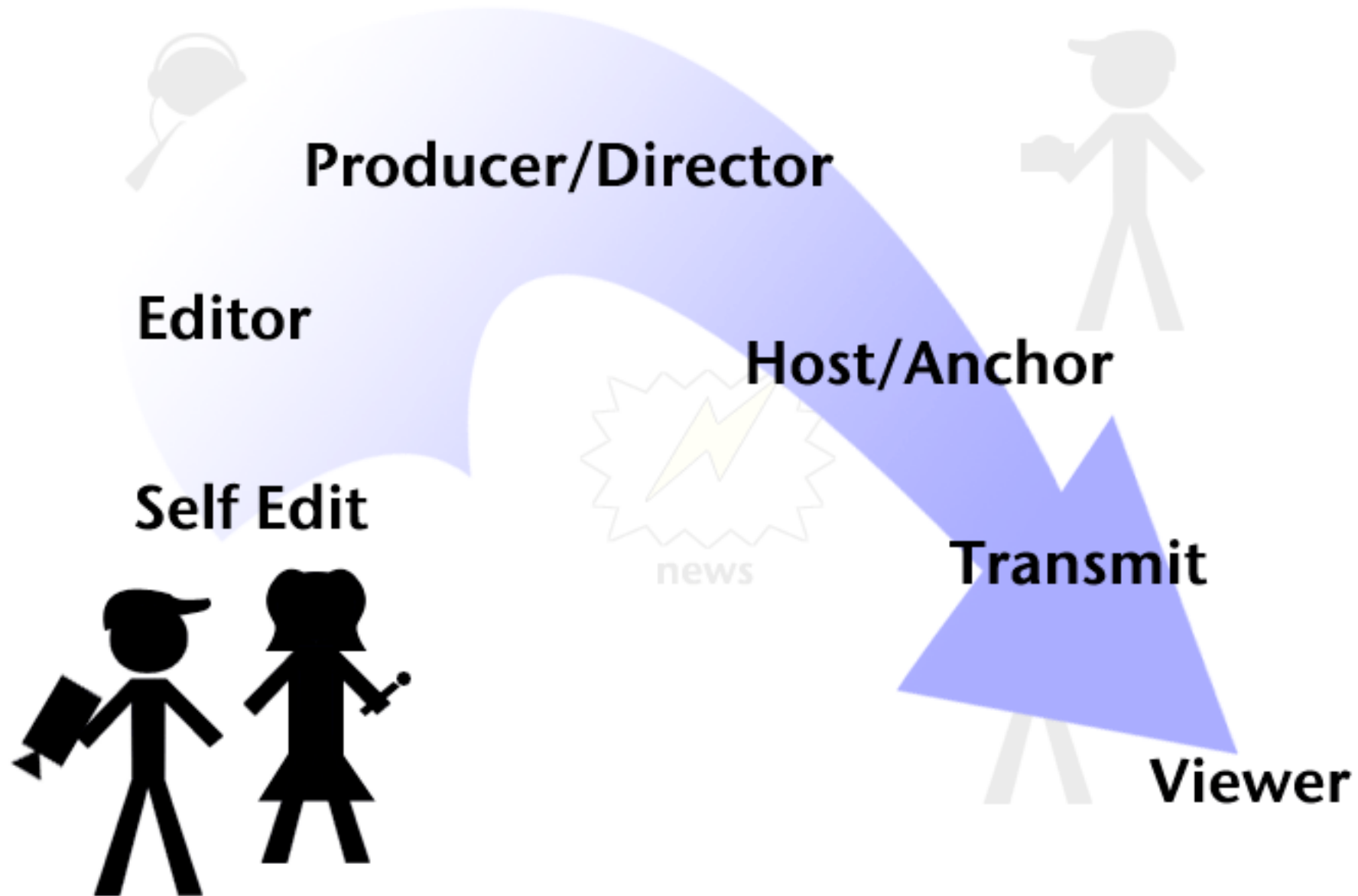
**Host/Anchor**

**Self Edit**

**Producer/Director**

**Editor**





What are some pros and cons  
for each of these mediums?  
(Prior to the Internet)

> Print

> TV

> Radio

> Photography

# Print

## PRO

- > Time
- > In-depth reporting
- > Serendipitous browsing
- > Design/Packaging

## CON

- > Yesterday's news
- > Limited space
- > High cost

# Radio

## PRO

- > Most intimate medium
- > Invokes mental images
- > Captive audience

## CON

- > Tied to a timeslot
- > Limited time and space
- > No visuals

# Television

## PRO

- > Audio/Video
- > Live shots
- > Faces as new guides
- > Entertaining medium

## CON

- > Tied to a show / timeslot
- > Limited time and space
- > Quick hit sound bites

# Photography

## PRO

- > Immediate impact
- > "Worth 1,000 words"
- > Iconic

## CON

- > Normally tied to a mainbar
- > Usually limited in size and number
- > Color tied to ads

# What it was...

1981 primitive Internet report on KRON



<http://www.youtube.com/watch?v=5WCTn4FljUQ>



# Adoption rate

Years it took to reach 50 million users

Radio → 38 yrs

TV → 14 yrs

Internet → 4 yrs

iPod → 3 yrs

Facebook → 2 yrs

iPhone apps downloads hit 1B in 9 months

# What it is...



reddit



***DRUDGE REPORT***

**TMZ**

LA **observed**

**facebook**



Instagram



**USTREAM.TV**

**FARK**

**digg**

**tumblr.**



Google news

**BuzzFeed**



**WORDPRESS**



# What it is...

- You own the “machine” to produce the news
  - > Your own site, blog, YouTube channel, podcast
- You own/control the distribution of the news
  - > Twitter, RSS, Facebook, etc.
- You decide what you want to know
  - > On demand, links, wikis, who you friend/follow
- You decide what is news and what you want
  - > Search engines, iGoogle, customized readers
- They pay poorly for the staff, but you can do it yourself
  - > Jobs in traditional news orgs, non-media companies or create your own
- Everyone owns/involved with every role in “machine”
  - > You are the Reporter, Editor, Photographer, Designer, Publisher, more

# Print ✓

## PRO

- > Time ✓
- > In-depth reporting ✓
- > Serendipitous browsing
- > Design/Packaging

## CON

- > Yesterday's news
- > Limited space
- > High cost

# Radio ✓

## PRO

- > Most intimate medium
- > Invokes mental images
- > Captive audience ✓

## CON

- > Tied to a timeslot
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# Television ✓

## PRO

- > Audio/Video ✓
- > Live shots ✓
- > Faces as new guides
- > Entertaining medium ✓

## CON

- > Tied to a show / timeslot
- > Limited time and space
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# Photography ✓

## PRO

- > Immediate impact ✓
- > "Worth 1,000 words"
- > Iconic

## CON

- > Normally tied to a mainbar
- > Usually limited in size and number
- > Color tied to ads

# What it is...

“Every time a new consumer is added to the 21<sup>st</sup> Century media landscape, a new producer is added as well. ... It’s as if when you bought the book, they threw in a printing press for free.”

-- **Clay Shirky**

Author of *Here Comes Everybody: The Power of Organizing Without Organizations*

# What it means to you...

- You have the best of each medium available to you
  - > Video, audio, text, photos and plus interactives - aka Multimedia
- You need to know what the best way is to tell a story
  - > Straight or anecdotal lead? An audio slideshow or maybe just text
- Journalistic values are more important than ever
  - > Ethics, accuracy, transparency, news judgement
- You must be your hardest editor
  - > With great power, comes great responsibility
- You are the new leaders
  - > In this new landscape, there are opportunities and a need for you to lead
- You control your brand
  - > Get to know and respect your audience

Difference between on  
the Web and of the Web

# Web Journalist Blog

Tech. Culture. Journalism.



Home > Journalism, OJR, Rant > Online Journalism or Journalism Online? There is a difference

## Online Journalism or Journalism Online? There is a difference

13 Sep

Posted by Robert

2 comments

**NOTE:** Originally ran on *Online Journalism Review*:  
<http://www.ojr.org/ojr/people/webjournalist/201009/1885/>

5  
Tweet

I'm a journalist, first and foremost.

It doesn't matter the medium — pixels or paper, airwaves or WiFi — I want to produce it, distribute it, consume it and innovate it. Oh yeah, and I want to save it.

But the term "journalist" is a broad category that is only increasing in size, filled with diverse specialties and talents.

So, if I may, I'd like to be more specific: I'm a Web journalist.

No doubt you've heard of this term before, but recently I've notice a misinterpretation of the term.

Please allow me to clarify it.

When I first started my Web journalism career, a good friend and mentor pulled me aside and planted a concept that still guides me today: It's not Journalism Online, it's Online Journalism.

Twitter
 Facebook
 LinkedIn  
 Delicious
 Instagram
 RSS

### Latest @webjournalist tweets

RT @elprofe\_me: Meet the @USCAnnenberg inaugural MS one-year grad students: <http://t.co/xDDKsNDIsm> #ascj #ascj2015 #FightOn - Monday Aug 4 - 9:32pm

Yay! #ONA14 #wjchat RT @DiversifyJourn: We are live! Please feel free to share! <http://t.co/t1MoJ0jMeI> #mediadiversity - Monday Aug 4 - 8:02pm

Welcome @USCAnnenberg's inaugural MS grad students. #ascj #ascj2015 #ItBegins <http://t.co/1vDCFeKFoX> - Monday Aug 4 - 4:07pm

The location of the @USCAnnenberg MS/Grad Summer Immersion. #ascj #ascj2015 <https://t.co/MKdNk00nIh> - Monday Aug 4 - 3:29pm

First day of @USCAnnenberg grad bootcamp. #ItBegins ( @ Wallis Annenberg Hall in Los Angeles, CA) <https://t.co/NMvxSi6n6V> - Monday Aug 4 - 3:17pm

# Online Journalism vs Journalism Online

# Online Art vs Art Online



Web

**Images**

Videos

Shopping

News

More ▾

Search tools



SafeSearch ▾



Original



Original Painting by Le...



Louvre



Secrets



Web

**Images**

Videos

Shopping

News

More ▾

Search tools



SafeSearch ▾



Original



Original Painting by Le...

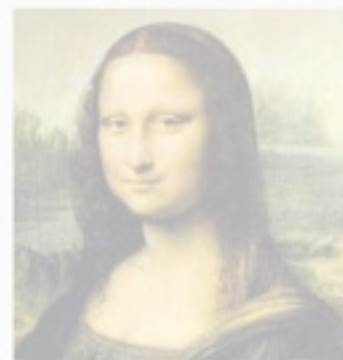
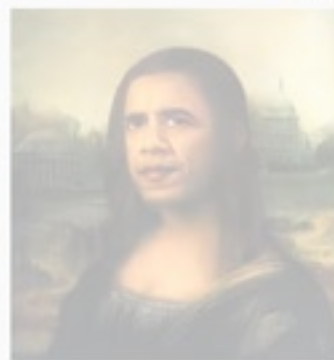
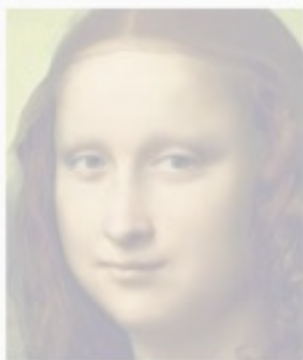
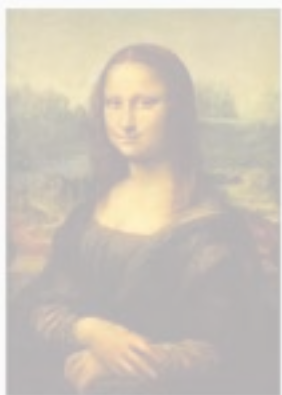


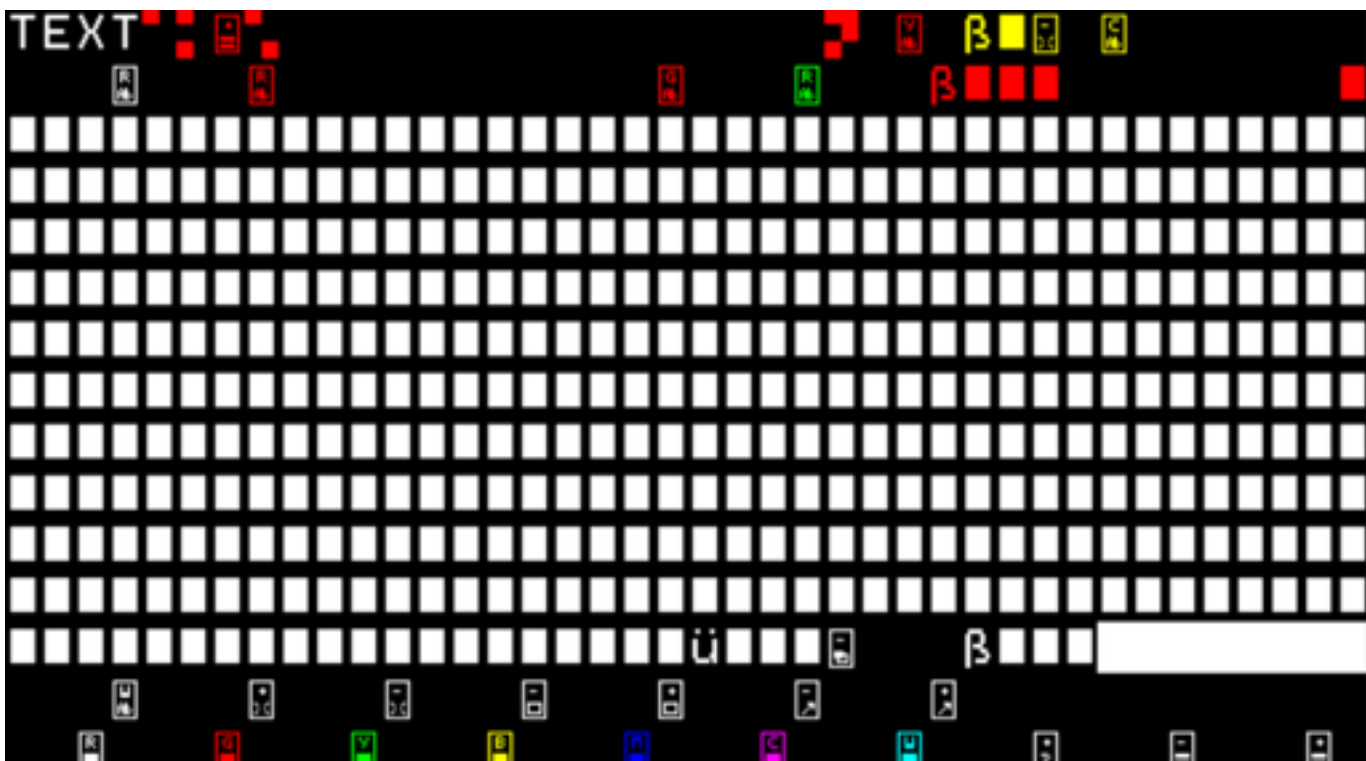
Louvre



Secrets

# Art Online





< <http://text.jodi.org/>

you talking to me you talking to me you talking to me .com  
then who the hell else are you talking to .com  
you talking to me .com  
well i am the only one here .com  
who the fuck do you think you are talking to .com



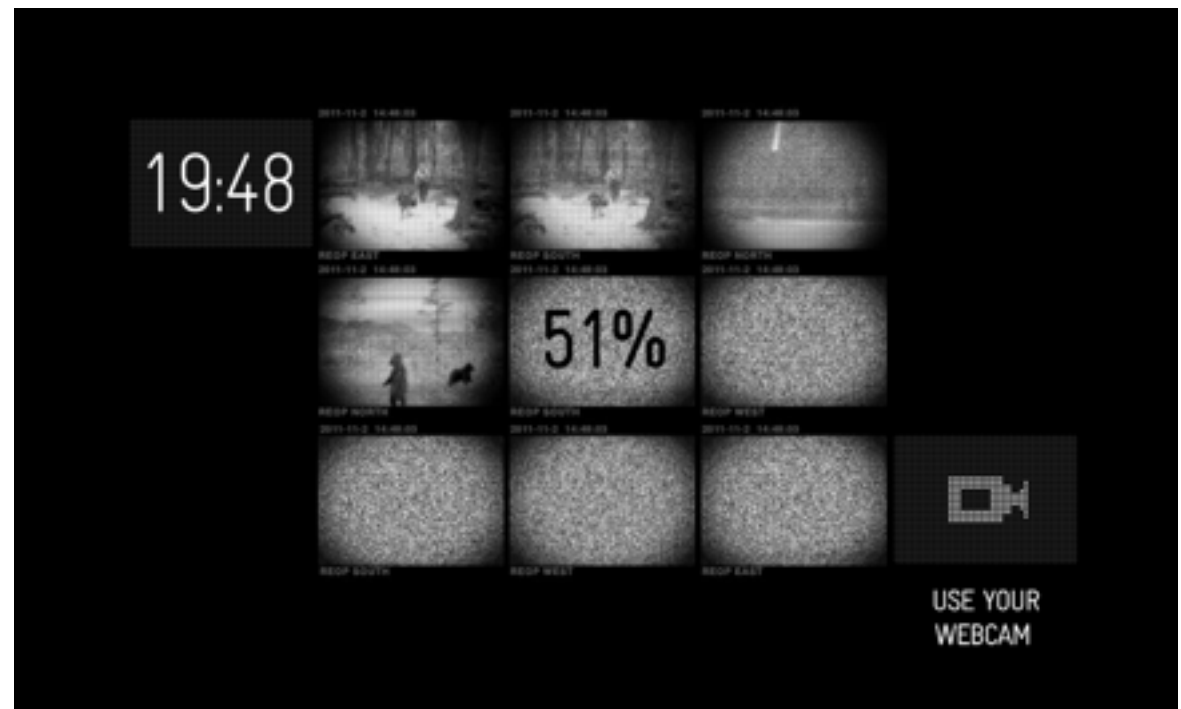
<http://g33con.com/> >





< <http://www.chromeexperiments.com/arcadefire/>

<http://bear71.nfb.ca/#/bear71> >

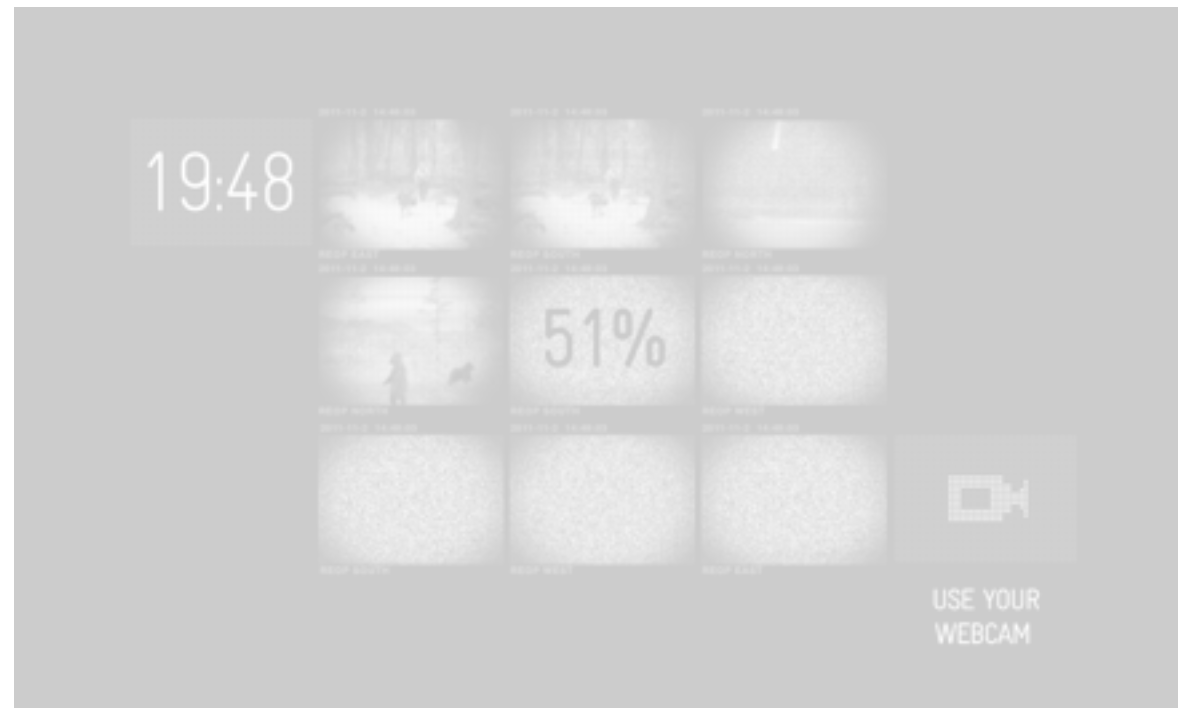




< <http://www.chromeexperiments.com/arcadefire/>

# Online Art

<http://bear71.nfb.ca/#/bear71> >





# Snow Fall

The Avalanche at Tunnel Creek

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By JOHN BRANCH



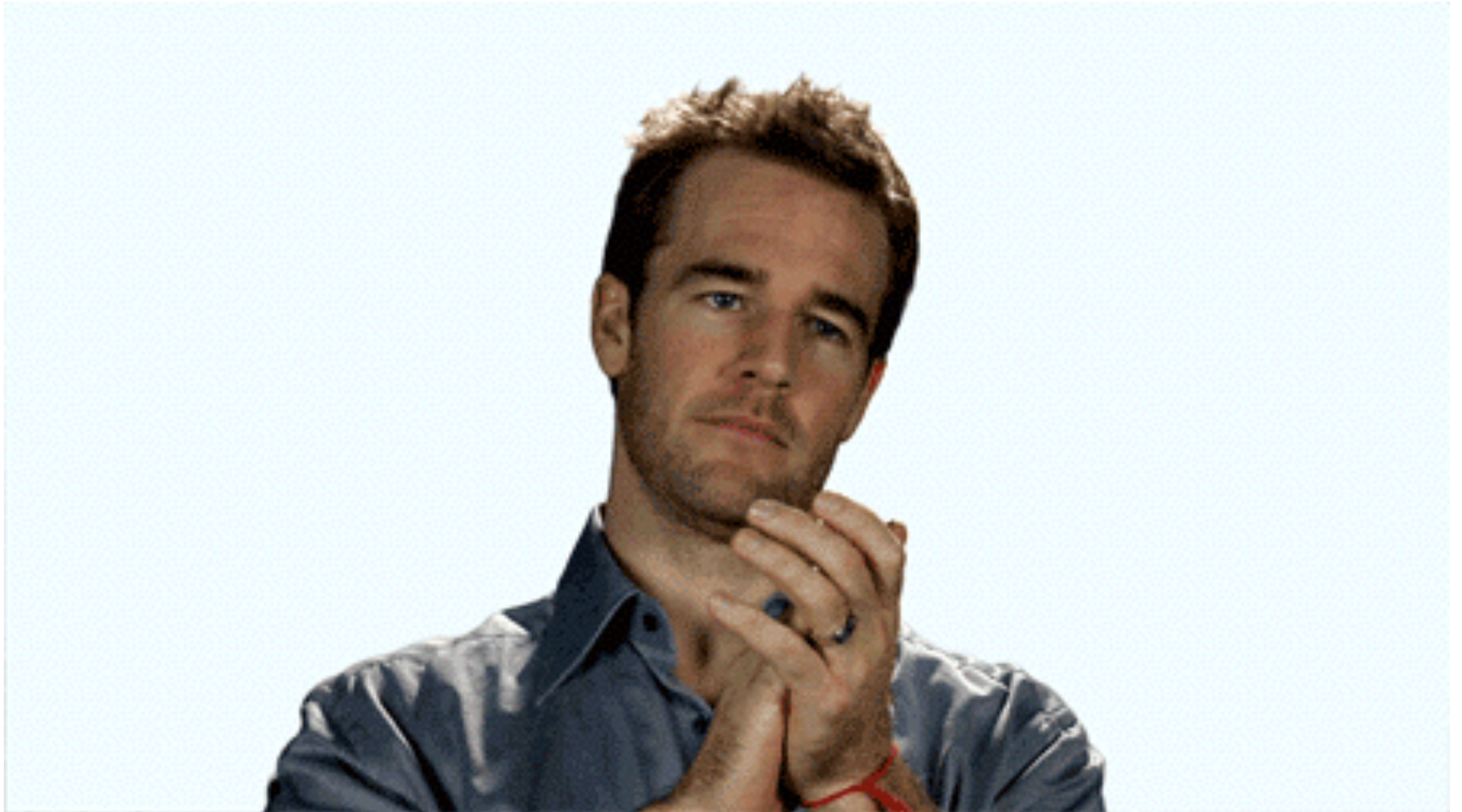
# Snow Fall

The Avalanche at Tunnel Creek

By JOHN BRANCH

**T**he snow burst through the trees with no warning but a last-second whoosh of sound, a two-story wall of white and Chris Rudolph's piercing cry: "Avalanche! Elyse!"

Snow Fall... we get it





For better or worse, Snow  
Fall is the strongest  
example to help illustrate  
“Online Journalism”

# Know the difference



Reading newspaper on radio

# Know the difference



Doing radio on television

# Know the difference



# Defining Multimedia

Multimedia is simply multiple forms of media integrated together. Media can be text, graphics, audio, animation, video, data, etc.

Source: TechFAQ



# Tiers of Multimedia

Chet Rhodes,  
[washingtonpost.com](http://washingtonpost.com)

# Tier 1

> Quick, low production, deadline-driven elements that usually support a main story.

## Examples

- [CNN | Cellphone video of Virginia Tech shooting \[backup\]](#)
- [Seattle Times | Surveillance video](#)
- [BBC | Raw, aerial video showing scene after Haiti quake](#)
- [Eric Spiegelman | Time Lapse Test: Station Fire](#)
- Photo galleries and PDF documents

# Tier 2

> Element that require moderate skill level. Can stand alone, but works better in a package. Takes more time to produce. Could be an anchor in a “Sunday package.”

## Examples

- [The Chauncey Bailey Project | Timeline](#)
- [Spokesman-Review | Hotel Workers](#)
- [Las Vegas Sun | Spin Around the Spin Room](#)
- [Chicago Tribune | Timelapse: 92 stories in 2 minutes](#)
- [Seattle Times | She'd crawl a mile for a world record](#)
- [NY Times | A Closer Look at the Inaugural Ceremony](#)
- [Seattle Times | Meet Mon Frere](#)
- [Wired | Satellite Photos of Haiti Before and After the Earthquake](#)
- Google maps with a/v elements and searchable spreadsheets.



# Tier 3

> Advanced skill level requiring weeks, if not months, of prep work. Reserved for only special packages, usually saved for award winning stories.

## Examples

- [Las Vegas Sun | Quenching Las Vegas' Thirst](#)
- [Seattle Times | Olympic Sculpture Park](#)
- [Musarium: Ice Dreams](#)
- [Sacramento Bee | The Pineros: Men of the Pines](#)
- [El Nuevo Día | 24 horas en Centro Médico](#)
- [MSNBC | Rising from ruin](#)
- Many more examples at [interactivenarratives.org](http://interactivenarratives.org) or [see list](#)

# Multimedia scenarios

- Old city hall building being demolished
- Earthquake hits downtown Los Angeles
- Dodgers home opener

Tier 1 | Tier 2 | Tier 3

# Social media check-in

Who's on what?



Wiki list of all Social Networking sites:  
<http://tinyurl.com/socialnetworkingsitelist>

1. Journalism first,  
technology second

# The rules

2. If your mom  
says she loves you,  
check it out.

# The rules

2. If your mom  
tweets she loves you,  
check it out.

# The rules

3. Social Media does not replace the phone or in-person interviews

# The rules

## 4. Citizen, Brand and Journalist



# The rules

## 5. BE OPEN

# twitter

## Mom This is How Twitter Works

Twitter is an online social networking tool in which users post 140 character updates of what is going on in their lives along with links to things they think are interesting, funny, or useful to their followers ("following" being essentially what "friending" is on other sites). People use twitter in many ways, some as a newsfeed by following prominent people or networks, some as a pseudo-chatroom by limiting their followers and whom they follow to close friends and family, and some as a microblog for updating people about the work they are doing and their personal lives.

### "TWITTER USERS"



**@me**

follows @mymom,  
@mybrother, and  
@mycat



**@mymom**

follows @me and  
@mybrother



**@mybrother**

follows @me and  
@mymom



**@mycat**

follows @me



**@fanperson**

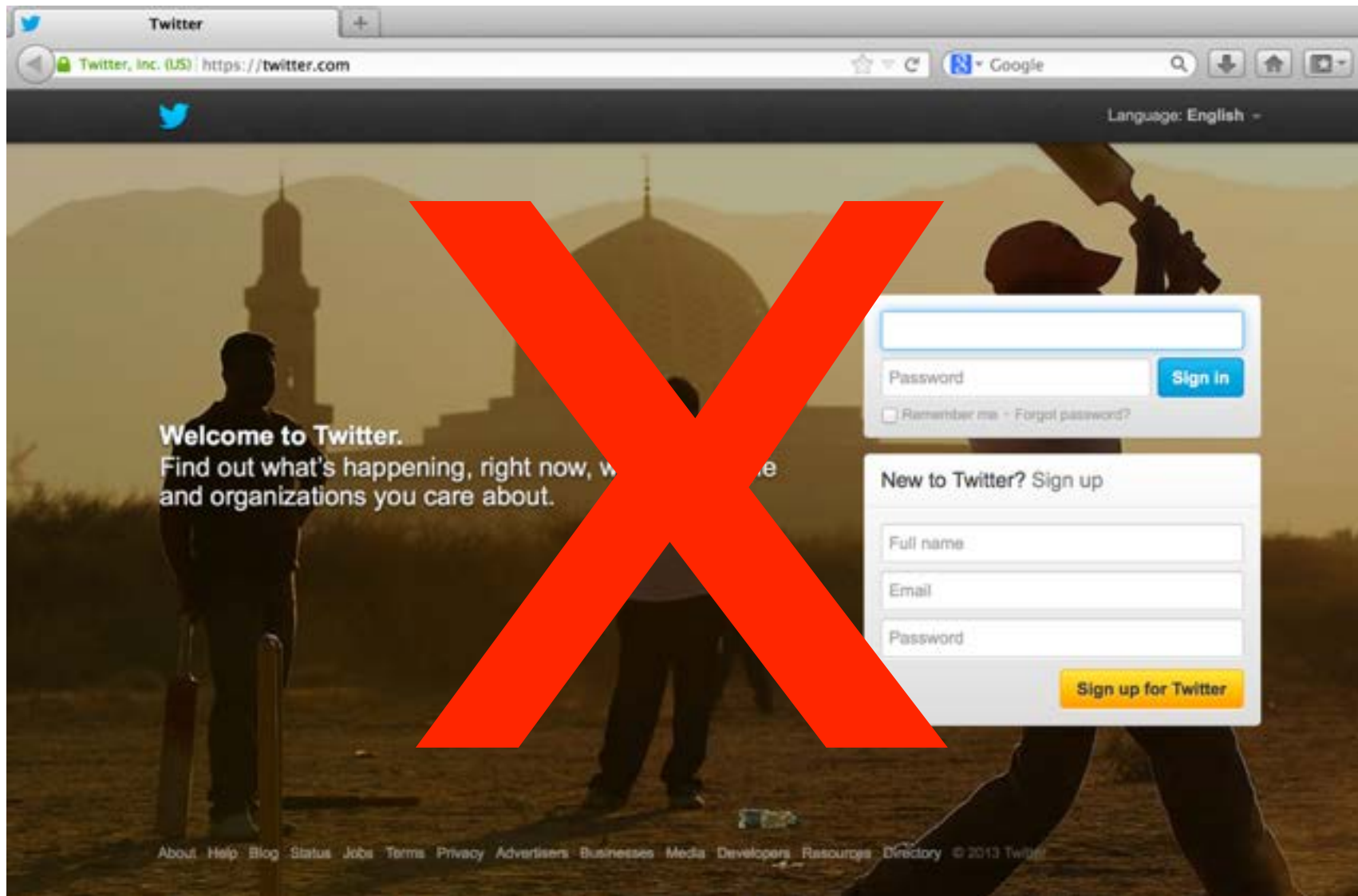
follows @me, but I  
do not follow him



**@totalstranger**

doesn't follow any  
of us and we do  
not follow her

# twitter



The image shows a screenshot of the Twitter homepage in a web browser. The browser's address bar displays "https://twitter.com". The page features a large background image of a person in silhouette holding a cricket bat on a field. A large, semi-transparent red 'X' is overlaid across the center of the page. On the left side, the text reads: "Welcome to Twitter. Find out what's happening, right now, with people and organizations you care about." On the right side, there are two sign-in/sign-up forms. The top form is for signing in, with fields for "Password" and a "Sign in" button. Below it is a checkbox for "Remember me" and a link for "Forgot password?". The bottom form is for signing up, with fields for "Full name", "Email", and "Password", and a yellow "Sign up for Twitter" button. At the bottom of the page, there is a footer with links for "About", "Help", "Blog", "Status", "Jobs", "Terms", "Privacy", "Advertisers", "Businesses", "Media", "Developers", "Resources", "Directory", and a copyright notice for 2013 Twitter.

Twitter

Twitter, Inc. (US) | https://twitter.com

Google

Language: English

Welcome to Twitter.  
Find out what's happening, right now, with people and organizations you care about.

Sign in

Remember me - Forgot password?

New to Twitter? Sign up

Full name

Email

Password

Sign up for Twitter

About Help Blog Status Jobs Terms Privacy Advertisers Businesses Media Developers Resources Directory © 2013 Twitter

A screenshot of the Twitter homepage from 2013. The page is mostly faded and overlaid with a large, semi-transparent red 'X'. In the center, the word "No!" is written in a large, bold, black serif font. Below it, the text "Use Twitter clients or applications like..." is written in a smaller, black serif font. The background shows the Twitter navigation bar, a search bar, and a sign-in/sign-up form. At the bottom, there is a footer with links for "About", "Help", "Blog", "Status", "Jobs", "Terms", "Privacy", "Advertisers", "Business", "Media", "Developers", "Resource", and "Directory", along with the copyright notice "© 2013 Twitter".

**No!**

Use Twitter clients or applications like...

# twitter





# twitter

The screenshot displays the TweetDeck interface with three columns:

- Left Column (Tweets @TwitterForNews):** Filtered by CONTENT. It shows four tweets from @TwitterForNews, including one about tireless coverage from local Oklahoma outlets and another about breaking news in the a.m. and p.m.
- Middle Column (Back to team):** Features a tweet from Alex Girón (@giron) with the text "Treats from Japan. Thanks @higepon! pic.twitter.com/ooeNPf4T4Y" and a photo of various Japanese candy bags.
- Right Column (Team @twitter):** Filtered by CONTENT. It lists team members and their recent tweets, such as Elaine Filadelfo (@urdskn) mentioning Tartine and Ethan (@ethanyeh) mentioning Twitter #Amplify.

Download or use at <http://tweetdeck.com>



# twitter

The All Friends column is the news feed generated by those Twitterers you are following.

**TIP:** To make the feed useful, be selective on who you follow. Make sure you are following everyone in your beat. You can also create a [list](#).

The screenshot shows the TweetDeck interface with the 'All Friends' column highlighted. The column contains several tweets, including one from Peter Hubo about a social media resume and another from @AdiMelber about a video with 155,959 views. The text overlay is positioned over the right side of the interface, providing a tip about following users.



# twitter

The screenshot shows the TweetDeck interface with three columns: 'All Friends', 'Mentions', and 'Direct Messages'. The 'Mentions' column is highlighted in black and contains several tweets mentioning the user @webjournalist. The tweets include:

- @boarddotnet @webjournalist Thanks. The Kanye-Wilson mashup went from YouTube to WashPo in under 2 hours. <http://bit.ly/8tKwQ>
- ArilMelber, (+) Sun 13 Sep 22:15 via web in reply to... @webjournalist I want that over my bed/at every party I ever attend in South LA.
- BlueWorkhorse, (+) Mon 07 Sep 14:32 via TweetDeck in reply RT @webjournalist: "The future is here..." and it looks a lot like a Web site. Why deny it? Sony, NYT. <http://tiny.cc/c185>
- laurenwhaley, (+) Fri 04 Sep 20:14 via web @webjournalist I was inside at the rally! Next time sneak in to the top floor with the woodwinds!
- atizgeli, (+) Fri 04 Sep 19:14 via web

At the bottom of the interface, it says "Last Updated: 9:04 with 0 tweets / next update 9:05" and "Twitter Status for account webjournalist: All Good What does this mean?"

The **Mentions** column is where your public 2-way conversations are held. Make sure you participate.

**TIP:** These people may be worth following because of their active participation.





# twitter

TweetDeck

Remaining API for account boardtome: 149/150 Retweets: 23/68

From: boardtome | webjournalist | boardtome

What are you doing?  
Tweet sent

Shorten URL

All Friends | webjournalist | Mentions | webjournalist

**The Direct Messages column is where your private 2-way conversations are held. This is the column where you need to make sure you respond.**

**TIP:** Send DMs to people who follow you, thanking them.

**Direct Messages** | webjournalist

- DAILY TROJIAN: Thanks for following USC's Official Student Newspaper since 1912. Go check out <http://DailyTrojan.com>. Fight On!
- DailyTrojan\_com, [-] Thu 10 Sep 00:31 via Direct Message
- elizgeli: Thank you!
- webjournalist, [+] Tue 08 Sep 17:16 via Direct Message
- haha ok, that should be fine!
- elizgeli, [+] Tue 08 Sep 10:25 via Direct Message
- elizgeli: I think 2. My kid 9-month-old doesn't need a ticket does he? I figure I need to get him a USC outfit or paint his face red/gold.
- webjournalist, [+] Tue 08 Sep 00:25 via Direct Message

Last Updated: 9:04 with 0 tweets / next update 9:05

Twitter Status for account webjournalist: All Good! What does this mean?



Twitter / Advanced Search

Twitter, Inc. (US) https://twitter.com/search-advanced

Search Have an account? Sign in

## Advanced Search

**Words**

All of these words

This exact phrase

Any of these words

None of these words

These hashtags

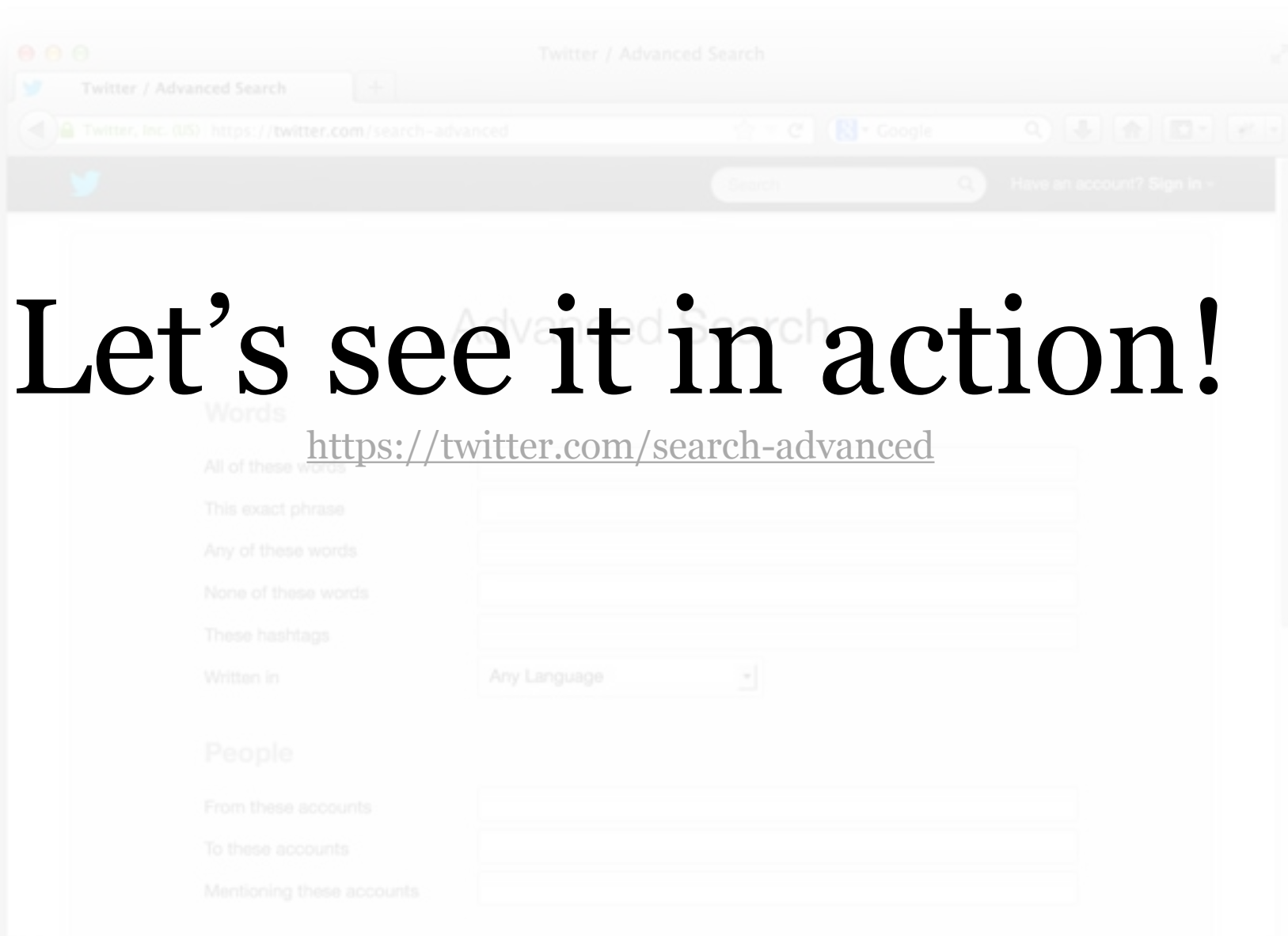
Written in

**People**

From these accounts

To these accounts

Mentioning these accounts



Let's see it in action!

<https://twitter.com/search-advanced>



## Reporting in Real Time

> Finding potential eye witnesses and sources

On September 1, 2010, a man, armed with guns and explosives, walked into Discovery Communications headquarters near D.C.





## Reporting in Real Time

> Finding potential eye witnesses and sources



Word? I'm around the block..RT @yewdella: Watch out DC, shooter in the Discovery building #fb

Wed Sep 1 10:47:32 2010 via Twitter for iPhone from Silver Spring, MD



@cyberslate we are all ok. Building is on lockdown. No one in. No one out. We're safe.

10:39 AM Sep 1st via Osfoora for iPhone in reply to cyberslate



<http://yfrog.com/cbsngxj> Yea I am in the bldg across from #discovery with #gunman. There are snipers everywhere.

10:38 AM Sep 1st via TweetDeck



RT @jdivenere: Here's a pic of the gunman that my colleague at #discovery sent me <http://yfrog.com/2mhdmdj> @thienkim @twincident @jodifur

10:26 AM Sep 1st via TweetDeck



I can see into the Discovery Channel building! SWAT on the scene. <http://twitpic.com/2kahjf>

9:51 AM Sep 1st via Osfoora for iPhone



Wtf!! I'm not going home RT @cnnbrk: Reports of a gunman at Discovery Channel headquarters in Maryland, police say. <http://on.cnn.com/c9UP30>

9:45 AM Sep 1st via ÜberTwitter



We are on lockdown in my building!!! Man with gun on the loose inside Discovery Channel building!!!!

9:29 AM Sep 1st via Osfoora for iPhone from Silver Spring, MD



## Reporting in Real Time

> Finding potential eye witnesses and sources



**#Discovery** they shot em!!!! Hostages safe. Still worried bout explosives

Wed Sep 1 14:02:40 2010 via Osfoora for iPhone



I'm at Discovery Communications (1 Discovery Pl, Silver Spring) w/ 6 others. <http://4sq.com/7G54hc>

12:40 PM Sep 1st via foursquare



OMG!! Someone thought I was the gunman at **#Discovery** cuz of my Twitter name!!!! Wow...

Wed Sep 1 12:36:59 2010 via Osfoora for iPhone from Silver Spring, MD



So he's not White but Asian... Now people will spin this as an immigration issue. Won't matter if he's a Citizen. **#Discovery**

Wed Sep 1 11:48:58 2010 via Twitter for iPhone from Bethesda, MD



**@ezstreet** if that was the gunman he would have needed a badge to get in the building that pic is of the side botanical gardens

Wed Sep 1 11:39:33 2010 via twidroid in reply to ezstreet



For awhile James Lee's alias online was "misterfifteen" which you can research him here: <http://bit.ly/dl52Sg> **#discovery**

11:18 AM Sep 1st via TweetDeck



Sooooooo glad that I no longer work for discovery!!!


Wed Sep 1 10:58:21 2010 via twidroid



## Reporting in Real Time

> Finding potential eye witnesses and sources



 **leannm** **Twitter gets first jump on Discovery Channel gunman** – <http://www.washingtonpost.com/wp-dyn/content/article/2010/09/01/AR2010090105987.html>

Wed Sep 1 20:44:25 2010 via web

Retweeted by **GroundQuake** and 1 other



**Nice. Apparently CNN wants to use some of my photos.**  
**#Discovery**

Wed Sep 1 14:13:56 2010 via Twitter for iPhone from Potomac, MD 📍

# twitter



[kathyoreilly](#): **Obama Health Care Speech: What Did Twitter Think?**  
<http://networkedblogs.com/p11368212>

Sep 10, 2009 10:59 PM GMT · from web · [Reply](#) · [View Tweet](#)



[erikgwilson](#): **Translation:** Don't get it twisted, the insurance companies are not your friends. They'll throw you under the bus. I ain't on that. [#obama](#)

Sep 10, 2009 03:26 AM GMT · from *TweetDeck* · [Reply](#) · [View Tweet](#)



[pbitters](#): Don't like the **disrespect** show to Pres. **Obama** but Congressman Joe Wilson? Call his DC or SC office: (202) 225-2452 / (803) 939-0041

Sep 10, 2009 03:04 AM GMT · from web · [Reply](#) · [View Tweet](#)



[wpgrant](#): Gotta love Wikipedia, it took no time at all to report on the Rep **who yelled** "you lie" during **Obama's** speech <http://twitpic.com/h5azp>

Sep 10, 2009 01:36 AM GMT · from *TweetDeck* · [Reply](#) · [View Tweet](#)



[agentska](#): [@CongJoeWilson](#) Are you the guy **who yelled** out "Liar!" when **Obama** was giving his speech?

Sep 10, 2009 01:26 AM GMT · from web · [Reply](#) · [View Tweet](#)



[kissmydaisy](#): **Obama Translation:** IF Y'ALL WANNA KEEP IT FUNKY WE GON KEEP IT REAL FUNKY IN HERE SO GON HEAD & BRING IT.

Sep 10, 2009 12:55 AM GMT · from web · [Reply](#) · [View Tweet](#)



[sahyder1](#): **Who just yelled at Obama?**

Sep 10, 2009 12:38 AM GMT · from *TweetDeck* · [Reply](#) · [View Tweet](#)



Twitter



**R**

[sahyder1](#): Who just yelled at Obama?

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# twitter



**Robert Hernandez**

@isoardotnet



Following

Well that was fast. RT [@gabbycat](#): Kanye Interrupts Obama: The Mashup: By Garance Franke-Ruta <http://bit.ly/8tXwO> via [@WaPo44](#) h/t [@AriMelber](#)

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10:08 PM - Sep 13, 2009



# twitter



**Ari Melber** ✓  
@AriMelber



Following

[@isoardotnet](#) [@webjournalist](#) Thanks. The Kanye-Wilson mashup went from YouTube to Twitter to WashPo in under 2 hours.  
<http://bit.ly/8tXwO>

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10:15 PM - Sep 13, 2009

Reply to [@AriMelber](#) [@isoardotnet](#)



## How to write great tweets

> 140 characters force you to craft a message

- **Think before you tweet:** Before you tweet that link, publish that twitter comment or get into that heated debate, ask yourself if what you're about to put out there is meaningful.
- **Own your account:** If you're tweeting on behalf of a company, make sure you disclose that both in your tweets and in your profile. If you try to hide it, it will be found out.
- **Learn to tease:** Much of good Twittering is tied to the ability to write great engaging headlines and get people wanting more.
- **Watch your grammar:** Just because Twitter is only 140 characters doesn't mean that spelling, grammar, and clarity don't matter. In fact, they matter more ...
- **Be personal:** Don't be afraid to throw in the occasional slice-of-life tweets. ... People prefer to do business with other people.
- **But not too personal:** While getting a little personal is good, remember that people are reading your tweets and perhaps using them to decide if they want to do business with you.
- **Use appropriate hashtags (or make up your own):** Hashtags allow you to be part of focused conversations, to track events, and really, just to show your silly side.
- **Leave room for retweets:** If you make your tweets too long you actually lower the chances of people retweeting you. ('Magic number' is 25 characters.)
- **Check your links:** This is huge. ... Make sure you double check all your links so that users are being sent to the right place.



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- **Own your account:** If you're tweeting on behalf of a company, make sure you disclose that both in your tweets and in your profile. If you try to hide it, it will be found out.
- **Edit your tweets:** Much of good Twittering is tied to the ability to write great engaging headlines and get people wanting more.
- **Before you hit publish, read that tweet over just one (or three) more time(s) to catch any obvious flubs or grammar mistakes.** grammar, and clarity don't matter. In fact, they matter more ...
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# twitter

twitpic

tvider



twaud.io

twalkin

BETA

TwitCasting *Live*  
Realtime Live Casting

 **twitvid**  
share videos on twitter

 **PicFog**  
Real time image search

 **yfrog**  
your images on twitter

# Digital Footprint

# Social Media reporting tips

By [BeatBlogging.org](http://BeatBlogging.org)

- **Be Social** If you're going to be on social media, you should be social. This means engaging in two-way communication from the start with all social media accounts. This also means avoiding the urge to make Twitter into a glorified RSS account.
- **Transparency** Social media is a great way to humanize reporters and pull the curtain back over a news orgs. People and organizations that are successful with social media are almost always transparent.
- **Two-way communications is a required** The era of one-way media is over. The era of one-way stories is over. All content producers should be required to engage in two-way communication for their jobs. They need to take ownership of the comments after stories, posts, videos, etc.
- **Build a bigger network of sources** Social media can help content producers build bigger networks of sources. A bigger network directly translates into more tips, more confidential documents, etc. It also means better journalism.
- **Crowdsource** Working on a story? Need to find experts or people to comment? Social media is a great way to do that. Need to get people's experiences? Social media is a great way to do that too. Social media can even be used to get people to help report on a story. Our audience is a great, untapped resource.



# Seven things that determine SM engagement

By Scott Porad, CTO of the Cheezburger Network

1. "If you don't look like a human, it's unlikely I'm going to feel compelled to interact with you."
2. Along those lines, let's talk about your bio: Use your real name (or at least pseudonym), link to a web page, a sentence vs. buzz words, be authentic, etc.
3. "Say something. I'm more inclined to respond to someone who tweets their thoughts as opposed to simply retweets what other people say."
4. "What makes Twitter transformational is the two-way conversation that it enables, and I find people who use it that way interesting."
5. Background images: "If you have spent a lot of time making a beautiful background that promotes all your virtues then I feel like you're in it more for you and less for the community."
6. "Tweet regularly. If you only tweet once every few weeks or months, that tells me you're not really engaged with the community. ... But, if you are only a listener, then you're also a lurker and that's sort of creepy."
7. "Unlock your profile. If your tweets are protected, it's really hard to engage with you."

Source: <http://www.scottporad.com/2009/10/09/seven-things-that-influence-whether-or-not-i-engage-with-someone-on-twitter/>

## Definition

Digital Footprints are the traces you leave behind – actively or not – when surfing and interacting on the Internet.

- **Passive** refers to data collected without your knowledge.
- **Active** refers to data posted deliberately by you to share information.

What's that mean?

“Never before have so many aspects of our lives been recorded, archived and searchable.”

-- **Mary Madden**  
Senior Research Specialist  
Pew Internet & American Life Project

Your life is  
online

Be careful

“Taking information out of the Internet is like trying to take pee out of a pool.”

-- **Amy Bruckman**  
Associate Professor  
College of Computing at Georgia Tech

## Internet transparency

“Online, your rep is quantifiable, findable, and totally unavoidable. In other words, radical transparency is a double-edged sword, but once you know the new rules, you can use it to control your image in ways you never could before.”

-- Clive Thompson,  
Wired



**I DARE YOU.**

 Connect with Facebook



BEST EXPERIENCED WITH HEADPHONES OR LOUD.  
THIS IS FOR ENTERTAINMENT PURPOSES ONLY. WE WILL NOT SAVE YOUR INFORMATION.  
WE WILL NOT POST WITHOUT YOUR APPROVAL. PROMISE.

FaceWash™ Beta

 Like 5.2k  Follow 442 followers

Get started

Quick guide

[About](#)

[Privacy & Terms](#)

[Team](#)

[Contact](#)



## Assignment #1

# Your Digital Footprint

You will pick a classmate's "name out of a hat" and do a thorough investigation into their digital footprint. Do more than just Google them and see the front page. Go deep. Look at YouTube, images, Bing, etc.

Write a 200-word post explaining how you searched and what you found. **Strong lead!**

[Post the published URL in the comments section.]

Deadline: Wednesday, July 29 9AM

Assistant Professor of Professional Practice

**Robert Hernandez**

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